Setting Up Multi-Factor Authentication for VPN with Duo

- You will receive an email from Duo Security with a subject line of Duo Security Enrollment. Click the link in the message to begin the enrollment process:

  ![Duo Security Enrollment email](image1)

- Click Start setup to go through the enrollment process:

  ![Start setup page](image2)

- Choose Mobile phone (that is what both Carthage and Duo recommend) and click Continue:

  ![Mobile phone selection](image3)
• Enter the 10-digit number of your mobile phone and click Continue:

![Image of enter phone number](image1.png)

• Choose the type of phone you are using and click Continue:

![Image of choose phone type](image2.png)

• Launch the proper app (i.e., App Store on iOS or Google Play on Android) and search for and install Duo Mobile; not Google Duo. After installing Duo Mobile click I have Duo Mobile installed:

![Image of Duo Mobile installation](image3.png)
• Open Duo Mobile on your mobile device, tap the ‘+’ button and scan the barcode (QR code) on your screen. Duo Mobile may ask for permission to access your camera and to send you notifications – you should allow both:

![Duo Mobile activation screen](image1)

• After a successful barcode scan, click Continue:

![Continue button](image2)

• Choose **Automatically send this device a Duo Push** in the drop-down menu and click **Finish Enrollment**:

![Finish Enrollment](image3)
• You should now see an Enrollment Successful message:

![Enrollment Successful](image1.png)

• Upon your next attempt to connect to VPN, you will receive ‘Login Request’ messages from Duo Mobile on your device:

![Login Request](image2.png)