Installing the Palo Alto VPN GlobalProtect agent

- Open a web browser and navigate to https://vpn.carthage.edu
- On the login screen, enter your Novell username and password and Login.

- On the next screen, choose the appropriate agent to install. If you are on a Macintosh, choose the Mac agent on the bottom. If you are running Windows you will need to know if your machine is 32-bit or 64-bit. Once known, choose the appropriate agent.

- On both Mac and Windows you can accept the default settings for the installation.
- When the agent has been successfully installed you will see a similar window.
• To get the agent working you only need to enter username, password and portal.
  o In the **username** field enter your Novell username.
  o In the **password** field enter your Novell password.
  o In the **portal** field enter **vpn.carthage.edu**
• Click **Apply** and wait for a successful connection.
• In both Windows and Mac you will now see a GlobalProtect Agent icon in your system tray.